

## **Instructions on how to access the Dravet Syndrome UK Parent/Carer Conference**

These instructions tell you everything you need to know to be able to create an account on our Virtual Conference Platform (our dedicated live-stream area).

*Please note - the platform works best on the Google Chrome browser.*

### **How to access the Virtual Conference Platform:**

- Please [click here](#) and enter the access code **DSUK2023Carer** when prompted.
- You will then be asked to create an account for the live streaming platform using the form provided.
- When registering you will be asked to enter a password. Please choose something memorable or make a note of the password somewhere safe - you will need to enter the email and password when you visit the site again in the future.
- Once you have submitted your registration form, you will receive an email asking you to activate your account.
- After clicking the activation link you will automatically be logged in.
- You should then arrive on the lobby page. By clicking the icons on the left-hand side, you can view more information, including our programme, speakers, agenda and a highlights video from our last conference in 2021. You can navigate to the sessions most relevant to you using the tiles in the middle of the screen.
- Please make sure you bookmark this page, and use throughout the on-demand viewing window (Monday November 20<sup>th</sup> midday, to Friday 8<sup>th</sup> December 5pm).

If you have any other questions, please email us at [info@dravet.org.uk](mailto:info@dravet.org.uk).

***With best wishes from the team at Dravet Syndrome UK.***